What is a Point of Single Contact?
Points of Single Contact are state offices where service providers can obtain all the necessary information and deal with the administrative procedures required for their activities - even in electronic form.
This institution is aimed at the self-employed, freelancers, company founders, etc.

What can the Point of Single Contact offer you?
On the one hand, the Point of Single Contact provides information & advice on administrative procedures and formalities.

On the other hand, it can also deal with these procedures itself, working as a "procedural mediator". The applicant can select the medium through which his/her applications are handled – this can also be done electronically through the Internet.

What benefits do you gain through a Point of Single Contact?
- You have just one point of contact for handling your procedure with many different authorities
- There is no need to visit the authorities, thanks to electronic applications and processing for a small fee
- 24-hour online applications
- Direct communication with the Hesse Point of Single Contact – by e-mail, fax, telephone, post or in person (available in English and German)

How can I find the right point of contact?
The Hesse Point of Single Contact can be found at www.eah.hessen.de
All the Points of Single Contact for various EU countries can be found at http://ec.europa.eu/eu-go/ - and all Points of Contact in Germany at www.point-of-single-contact.de